

2008 WAUSHARA COUNTY SPECIALIZED TRANSPORTATION COORDINATION ACTION PLAN

Facilitator: Jason Kakatsch, East Central Wisconsin RPC

Location: Liberty Hall, Kimberly

Date: 8/27/08

Things Done Well	Service Needs and Gaps	Limitations/Implementation Feasibility	Strategies, Projects, and Programs to Address Service Needs and Gaps	Responsible Parties	Timeframe	Priority Level
All public transportation services is through one department (Aging dept.)	weekend and evening or holiday service not provided (currently services M-F 8am-4:30pm; volunteer drivers may drive earlier or later depending on appts.); there is no 24 hour contact for public transportation services	funding; staff time; vehicles; number of volunteer drivers;	obtain additional funding; talking with private agencies or business to create partnerships;	Countywide effort both public and private to pool resources	ASAP	High
Do a good job of providing transportation for customers with medical appts. (aging dept)	transportation for employment options	funding for elderly and disabled - not funding source for general public; different start and end times for workers	looking at the JARC grant and the 5311 grant; looking at other grant opportunities; creating partnerships with employers and/or private agencies or businesses	Countywide effort both public and private to pool resources	ASAP	medium - 5311; obtaining more funding - high
The transportation coordination committee has been around for about 25 years and have all of the players at the table	need public transportation for social trips (after hours), not just medical appts.; no taxis or no mass transportation	funding; staff time; vehicles; number of volunteer drivers; hours that services are available	looking at the JARC grant and the 5311 grant; looking at other grant opportunities; creating partnerships with employers and/or private agencies or businesses	Countywide effort both public and private to pool resources; County Board human service and the County Board	ASAP	medium - 5311; obtaining more funding - high
Work well with human services with coordinating services for medical appts.	expanding marketing efforts for volunteer program and program awareness	staff time and money	develop partnerships with private agencies/businesses	Countywide effort both public and private to pool resources; use of TCC committee members	ASAP	High
Volunteer driver program will pick up veterans right at their home and bring them back; Volunteer driver dedication is high	do coordination with neighboring counties for the longer trips that go to Milwaukee and Madison; improving efficiency of trips regionally; elimination of county borders/coordination of longer trips with neighboring counties	staff time and money	coordinating with neighboring counties on trips out of the county; identifying a software package that would be within their budget; share a software package with neighboring counties; providing information on the internet; considering and working towards a tri-county coordinated transportation system with Green Lake and Marquette; meeting quarterly and using a trial basis to try coordinating trips	Dept. of Aging, ADRC, TCC, all counties that are interested in participating regionally	ongoing	medium

Things Done Well	Service Needs and Gaps	Limitations/Implementation Feasibility	Strategies, Projects, and Programs to Address Service Needs and Gaps	Responsible Parties	Timeframe	Priority Level
meeting the needs of the target populations (the populations that have been selected)	Urgent transportation care needs before/after typical business hours	releasing patients (i.e. when public transportation are not provided) when there isn't public transportation - after hours; "red tape"	coordinating with health care agencies with regards to when patients are released and being able to provide transportation to those patients, especially local health care; streamline training MA at the state; state policy change; being cautious with specific customer cases; education the volunteer drivers and the staff ; on call list of transportation providers	transportation provider and the health care industries	ongoing	High
added a second mini bus to service the east and west side of the county	transportation for visitation trips specifically visiting friends and family in health care facilities	price of gas and the number of volunteer drivers that are available (eastern and western parts of the county); volunteer drivers limited for medical trip priority - limits on out of county transportation options	involvement from the health care industry; partnership with health care industry and the public transportation services	developing some potential partnerships with the health care facilities to coordinate trips for family and friend visitation; coordination with church groups, non-profit groups, and businesses; family education; purchase a lift equipped vehicle to use for these needs.	TCC	ongoing examination by TCC
increase dispatcher hours by 8 hours (currently in the budget)	ongoing needs assessments	lack of funding resources for vehicle for specialized medical vehicle; MA limitations for rural areas	developing some potential partnerships with the health care facilities to coordinate trips for family and friend visitation; coordination with church groups, non-profit groups, and businesses; family education; purchase a lift equipped vehicle to use for these needs.	church grouped, non-profit organizations, businesses, family of the consumers	TCC, consumers	ongoing
Need for SMV transportation	enhanced use of technology - transportation software program for enhanced coordination and efficiencies	expensive, lack of funding. State has not decided which program to use	obtaining additional funding resources; MA reimbursement system changes	possible county partnerships or grant opportunities	Waushara Industries, TCC, potential partnerships that are developed	ongoing
						low - being met, but would continue to go above and beyond
						high

Things Done Well	Service Needs and Gaps	Limitations/Implementation Feasibility	Strategies, Projects, and Programs to Address Service Needs and Gaps	Responsible Parties	Timeframe	Priority Level
	coordination of transportation service with private providers and others	only 2 to 4 in the county	continue to make them aware of TCC meetings/ invited them to the table for discussion			
	increased coordination of the number of clients/trip	manually coordinated trips - software program could help	work with social workers, general clientele to support coordination of trips, better education and program guidelines			
	continue to advocate for systems changes affecting road blocks for transportation coordination		VA Hospital scheduling process, MA reimbursement, liability, fund sharing			
	improve access to transportation for low income for transportation to work		WINR to pursue a WETAP grant for a vehicle repair program	WINR		